



PAKAR RESUME SERVICE AGREEMENT

Order Processing :

- a. Normal orders will be completed within 12 days , while Urgent orders will be completed within 24 hours.
- b. Any requested amendments can be made up to 3 times. After that, there will be a charges from RM30 based on the amount of details need to be edited.

Confidentiality :

- a. PAKAR RESUME acknowledges that information provided by the Client is confidential and will not be disclosed publicly.
- b. While working as a team, Pakar Resume may share customer information internally to ensure efficient completion of the order.

Design Customization :

- a. Please note that all the templates are available in PDF and MS WORD.
- b. The color, font type, and sizing of the resume templates are set as default and cannot be customized.

Payment :

- a. Full payment for the requested services must be made before PAKAR RESUME can proceed with the order.
- b. Payment methods and instructions will be provided to the Client upon confirmation of the order.
- c. For Curriculum Vitae (CV) services, the pricing differs and is decided by PAKAR RESUME based on the details provided by the Client.

Document Delivery :

- a. Once the resume document is finalized, it will be emailed by PAKAR RESUME to the Client as a backup and official transfer document.
- b. The email will be sent to the email address provided by the Client during the order process.

Refund :

- a. Refunds are not available once payment is received.
- b. Discounts are not provided.

